

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 6/18/2013	(3) CONTACT/PHONE Trish Avery Caldwell (805) 781-1831																	
(4) SUBJECT Request to approve a renewal service contract (Clerk's File) for Emergency Shelter, Crisis-Stabilization Foster Care (CFC), and Wraparound Foster Care (WFC) with Family Care Network, Inc. (FCNI), a foster family agency for Fiscal Year 2013-2014 in the amount of \$4,591,404.																			
(5) RECOMMENDED ACTION It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with Family Care Network, Inc. (FCNI), a local foster family agency, for Emergency Shelter, Crisis-Stabilization Foster Care (CFC), and Wraparound Foster Care (WFC) for Fiscal Year (FY) 2013-2014 in the amount of \$4,591,404.																			
(6) FUNDING SOURCE(S) Fed (9%) Realign 2011 (39%) Co (52%)	(7) CURRENT YEAR FINANCIAL IMPACT <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr><td>Emerg Shelter</td><td style="text-align: right;">\$ 458,000</td></tr> <tr><td>Crisis FC</td><td style="text-align: right;">\$ 382,000</td></tr> <tr><td>Wrap FC</td><td style="text-align: right;"><u>\$3,751,404</u></td></tr> <tr><td>Total</td><td style="text-align: right;"><u>\$4,591,404</u></td></tr> </table>	Emerg Shelter	\$ 458,000	Crisis FC	\$ 382,000	Wrap FC	<u>\$3,751,404</u>	Total	<u>\$4,591,404</u>	(8) ANNUAL FINANCIAL IMPACT <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr><td>Emerg Shelter</td><td style="text-align: right;">\$ 458,000</td></tr> <tr><td>Crisis FC</td><td style="text-align: right;">\$ 382,000</td></tr> <tr><td>Wrap FC</td><td style="text-align: right;"><u>\$3,751,404</u></td></tr> <tr><td>Total</td><td style="text-align: right;"><u>\$4,591,404</u></td></tr> </table>	Emerg Shelter	\$ 458,000	Crisis FC	\$ 382,000	Wrap FC	<u>\$3,751,404</u>	Total	<u>\$4,591,404</u>	(9) BUDGETED? Yes
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(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ____) <input type="checkbox"/> Board Business (Time Est. ____)																			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A																			
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) 19001265		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A																	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date: <u>Board Approval 06-19-12</u>																	
(17) ADMINISTRATIVE OFFICE REVIEW Emily Jackson																			
(18) SUPERVISOR DISTRICT(S) All Districts -																			

County of San Luis Obispo



TO: Board of Supervisors

FROM: Social Services/Trish Avery Caldwell
(805) 781-1831

DATE: 6/18/2013

SUBJECT: Request to approve a renewal service contract (Clerk's File) for Emergency Shelter, Crisis-Stabilization Foster Care (CFC), and Wraparound Foster Care (WFC) with Family Care Network, Inc. (FCNI), a foster family agency for Fiscal Year 2013-2014 in the amount of \$4,591,404.

RECOMMENDATION

It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with Family Care Network, Inc. (FCNI), a local foster family agency, for Emergency Shelter, Crisis-Stabilization Foster Care (CFC), and Wraparound Foster Care (WFC) for Fiscal Year (FY) 2013-2014 in the amount of \$4,591,404.

DISCUSSION

Nationwide, the foster care system serves close to 400,000 children temporarily removed from abusive or neglectful homes, or children that no longer have a parent(s) that can provide care for other reasons (2011, Annie E. Casey Foundation, www.kidsdata.org). Statewide there are approximately 55,000 children and youth in foster care (2011, Annie E. Casey Foundation, www.kidsdata.org) and locally the Department of Social Services of San Luis Obispo County (DSS) provides foster care services to an average of three hundred and seventy five (375) children and youth each year (Source: Department of Social Services Semi-Annual Report, July 1, 2012-December 31, 2013).

When a child is placed outside of his/her home, Child Welfare Services (CWS), a division of the DSS, provides extensive services to the family of origin in hopes of reunification, or, when reunification is not an option, CWS provides for a permanent placement that meets the needs and safety of the child. Social Workers (SW) help provide adults, children and foster families, or other placement agencies, with services to stabilize the environment for the child or youth while a permanent case plan is being developed to address safety and health concerns of the child(ren). DSS has partnered with FCNI since 1992 to help meet the safety and health needs of each child served, while also meeting Federal and State foster care mandates.

FCNI is a private, nonprofit local foster family agency (FFA) that began providing services in 1987 with the purpose of creating family-based treatment programs as an alternative to group

home or institutional care for children and youth. The agency's mission is "to enhance the well-being of children and families in partnership with our community" and serves approximately 1,500 children, youth and families annually (Source: [2011-2012 FCNI Annual Report](#)). The agency provides extensive foster care services and currently operates seventeen (17) accredited programs within five (5) service divisions: 1) Therapeutic Foster Care, 2) Family Support, 3) Transitional Housing, 4) Prevention and Early Intervention, and 5) Community-Linked.

DSS utilizes FCNI therapeutic foster care treatment services and contracts for three (3) specific programs in this division to ensure services are available for DSS children, youth and families as needed:

- Emergency Shelter
- Crisis-Stabilization Foster Care (CFC)
- Wraparound Foster Care (WFC).

Emergency Shelter care ensures that ten (10) shelter beds with a certified or County-licensed family are available 24/7 to provide service to children/minors who have been removed from their home due to abuse, neglect, child/youth disruptive behavior, or for other child safety reasons. Removing a child from a harmful environment can happen at any time and a safe placement must be available. Services provided while in shelter care are designed to develop and maintain positive, productive and healthy behaviors that focus on facilitating a successful transition to the biological family, or a more permanent placement with a foster family, or successful transition to independent living. FCNI is the only local provider for emergency shelter beds with a certified or County-licensed family to provide temporary care for foster children and youth.

Crisis-Stabilization Foster Care (CFC) services have been available through FCNI since 2004 and meet the needs of children/youth and families in the community. CFC provides family-centered crisis stabilization for minors requiring increased behavioral services in an out-of-home setting that exceed services provided in a basic foster care placement. CFC is a unique short-term crisis stabilization program, for up to ninety (90) days that utilizes In-Home Support Counselors *and* a behavioral management system with the intent of reunifying the child/youth to their home or prior placement. With six (6) available beds, FCNI has served one hundred twenty one (121) children/youth between 2004 and 2012 and eighty five percent (85%) of placement days were successful based on: 1) stabilized family placement, 2) diversion from a higher level of institution care (i.e., averted from high-level institutional care), and 3) reunification or successful transition to independent living. FCNI is the only provider of CFC for foster children and youth in our County. (Source: [2011-2012 FCNI Annual Report](#))

The Wraparound Foster Care (WFC) program offers alternatives to out-of-home placement in an institutionalized setting (i.e., group home) by bringing services like In-Home Support Counselors, tutors, clinical supervision, and social workers to the family based on an approved service plan. When remaining in the family of origin is not in the best interest of the child, WFC can be provided to a child or youth in a foster family setting. WFC is family-based treatment in a very structured behavioral management system to support emotionally and/or behaviorally challenged children/youth as they work to gain behaviors that are appropriate in a family

environment. This fiscal year (13-14) funding for WFC has been increased to address the growing demand for these services which will result in more placement options for children and youth, and shorter waits for an appropriate placement. FCNI is the only local provider of WFC for foster children and youth.

All programs are delivered in partnership with public and private agencies and are designed utilizing “Best Practices” which include being family-focused, strength-based, needs driven, community-centered and culturally competent. Foster parents are specially trained to provide the best possible care for children/youth with high emotional/behavioral needs. These foster care programs not only assist the children/youth being served, but are also designed to provide parents with continuous support, training and agency accountability. For more information about services offered by FCNI you may visit their website at www.fcni.org.

Approval of this renewal contract will ensure FCNI continues to provide Emergency Shelter, CFC and WFC services for the County in support of the outcomes of Assembly Bill 636 (AB 636), the Child Welfare System Improvement and Accountability Act (better known as the System Improvement Plan or SIP), which focuses on continuous improvement, interagency partnerships, community involvement and public reporting on outcomes. These services support the Department and County goal of ensuring all people in the community enjoy healthy, successful and productive lives, and have access to the basic necessities.

OTHER AGENCY INVOLVEMENT/IMPACT

This contract was developed in partnership with the FCNI and County Counsel has reviewed and approved the contract as to legal form and effect.

FINANCIAL CONSIDERATIONS

The total contract amount for FCNI Emergency Shelter and Intervention Services is \$4,591,404 and funds three programs: Emergency Shelter, CFC, and WFC in the amounts of \$458,000, \$382,000, and \$3,751,404 respectively. The amount of funding for WFC has increased by \$109,236 based on serving five (5) additional high needs children. The contract is included in the DSS adopted budget for Fiscal Year 2013-2014 and will require no additional General Fund contribution and includes no increases attributable to a Consumer Price Index (CPI) or Cost of Living Adjustment (COLA).

Agency		Budgeted FY 12-13	Budgeted FY 13-14	Notes	Sharing Ratios		
					Fed	Realignment 2011	Co
Family Care Network, Inc (FCNI)	Shelter	\$ 458,000	\$ 458,000	Emergency Shelter and Intervention Services	9%	39%	52%
	CFC	\$ 382,000	\$ 382,000				
	WFC	<u>\$3,642,168</u>	<u>\$3,751,404</u>				
Total Contract Amount		<u>\$4,482,168</u>	<u>\$4,591,404</u>				

RESULTS

Fiscal Year 12-13

As of March 31, 2013, a total of ninety nine (99) foster children and their families received services during the contract year. It is anticipated that this number will be higher by June 30, 2013, which is the end of the contract.

Emergency Shelter

FCNI provided services that resulted in providing 945 shelter days with a forty five percent (45%) utilization rate as of March 31, 2013. *Though this number will be slightly higher by the end of the FY, the utilization rate will most likely be lower than the anticipated fifty-five percent (55%) or 1,800 days filled, due to a lack of referrals from DSS for this service. The lack of referrals is primarily a result of a reduced need for emergency shelter during the first three (3) quarters of the fiscal year. Each year the service type fluctuates and as needed, funding shifts to the program/service with the highest demand based on the needs of children and families in our communities. No appropriate shelter referrals were turned away.*

Based on the final quarterly report for FY 2011-2012 and received July 20, 2012, of the 3,294 available shelter days a total of 1,534 were filled resulting in a forty seven percent (47%) utilization rate.

FCNI met its performance outcome to provide services that resulted in no substantiated reports of abuse/neglect.

Crisis-Stabilization Foster Care (CFC)

FCNI provided 1,644 placement days with an eighty nine percent (89%) utilization rate as of March 31, 2013. *Though this number will be slightly higher by the end of the FY, the placement days will most likely be lower than the anticipated 2,555 due to a lack of referrals from DSS for this service. The lack of referrals is primarily a result of a reduced need for CFC during the first three (3) quarters of the fiscal year. Each year the service type fluctuates and as needed, funding shifts to the program/service with the highest demand based on the needs of children and families in our communities. No appropriate referrals were turned away.*

Based on the final quarterly report for FY 2011-2012 and received July 20, 2012, of 2,196 placement days (based on year-end actual beds/placements available) a total of 1,947 placement days were provided resulting in a ninety percent (90%) utilization rate.

FCNI provided services that resulted in serving seventeen (17) teens receiving short-term (90-120 days) CFC services as of March 31, 2013. *Though this number will be slightly higher by the end of the FY, the number of teens served will most likely be lower than the anticipated twenty-three (23) teens due to the following reasons:*

1. *The behaviors and needs of the children being placed have been more severe therefore extending the length of stay and reducing the total number of children that can be*

served.

2. *Foster parent availability has been limited.*

Based on the final quarterly report for FY 2011-2012 and received July 20, 2012, a total of fourteen (14) teens received short-term (90-120 days) CFC services.

FCNI provided services that resulted in seventy six percent (76%) of children/youth (13 of 17) utilizing CFC services and being stabilized and diverted from placement in a Rate Classification Level (RCL) 12-14 group home or hospital placement as of March 31, 2013. *The percentage of children successfully utilizing CFC services was slightly lower than the estimated eighty-five percent (85%) due to the low number of appropriate referrals. Thirteen (13) of seventeen (17) children/youth served had successful outcomes. Each year the service type fluctuates and as needed, funding shifts to the program/service with the highest demand based on the needs of children and families in our communities. FCNI received funding for services provided.*

Based on the final quarterly report for FY 2011-2012 and received July 20, 2012, a total of eleven (11) of fourteen (14), or seventy nine percent (79%), of children/youth served had successful outcomes.

Wraparound (WRAP) Foster Care

FCNI provided services that resulted in meeting its performance outcome of serving up to fifty (50) children/families per month, up to one hundred (100) per year. *As of March 31, 2013, a total of eighty two (82) Wraparound placements were made, with at least fifty (50) per month. It is anticipated this number will be slightly higher by the end of the contract.*

Based on the final quarterly report for FY 2011-2012 and received July 20, 2012, a total of seventy seven (77) Wraparound placements were made.

FCNI exceeded its performance outcome to provide services that resulted in eighty percent (80%) of clients served being successfully stabilized and/or diverted from Rate Classification Level (RCL) 12-14 group home placement. *As of March 31, 2013 a total of sixty five (65) of seventy seven (77), or eighty four percent (84%) of participants receiving Wraparound services were successfully stabilized and/or diverted from RCL 12-14 group home placement.*

FCNI met its performance outcome and provided services that resulted in one hundred percent (100%) of children/families being served receiving crisis intervention services 24 hours per day, seven days per week as needed.

Fiscal Year 13-14

Emergency Shelter:

- FCNI will provide 3,285 shelter days with a utilization rate of fifty-five percent (55%) or 1,800 days filled.

- FCNI will have no substantiated reports of abuse/neglect.

CFC Services:

- FCNI will provide 2,555 child/youth placement days with a utilization rate of ninety percent (90%) or 2,044 days filled.
- FCNI will provide twenty-three (23) teens CFC services for 90 - 120 days.
- FCNI will provide services that result in eight-five percent (85%) of the children/youth (16) utilizing CFC services being stabilized and diverted from placement in an Rate Classification Level (RCL) 12-14 group home (i.e., placement in a facility to address emotional or mental health needs with special services) or hospital placement.

Wraparound Services:

- FCNI will provide wraparound services for up to fifty five (55) children/families per month, up to one hundred (100) per year.
- FCNI will provide services that result in eighty percent (80%) of clients served being successfully stabilized and/or diverted from RCL 12-14 group home placement.
- FCNI will provide services that result in one hundred percent (100%) of children/families being served receiving crisis intervention services 24 hours per day, seven days per week as needed.

ATTACHMENTS

1. FCNI Clerk's File Statement